

# VIP™ Softphone

*Use your ESI Communications Server from just about anywhere*

Have you ever wanted to take your office phone and its features with you? Now you can. **VIP Softphone** from ESI lets you take the advanced capabilities of your ESI Communications Server wherever you go, particularly when you're on the road. You'll be delighted by the advantages *VIP Softphone* has to offer.

Like other members of ESI's *VIP* family of optional *Windows*®-based software applications, *VIP Softphone* combines the power of your ESI phone system and *Microsoft*® *Outlook*®. But that's just the start.

## It's an ESI phone. On your PC screen.

With *VIP Softphone* installed on your PC, just plug in a USB headset and start *Outlook*. Now, right there on your screen, you've got the combined capabilities of an ESI IP Feature Phone II and *VIP Professional*. The Virtual Button Window provides single-click, color-coded access to 30 extensions, voice mailboxes, departments, and speed-dial numbers. To dial any other number, simply type it in.

If you're a "road warrior," *VIP Softphone* connects you right back to the ESI Communications Server. Have a question for a co-worker? Just dial an extension. Make and take other calls, including conference calls. Check voice mail and leave messages for others. Record important phone conversations. In short: you can perform nearly every task just as if using an ESI IP Feature Phone II in the office.



Name	Number	Classification
AA Roofing Co.	(555) 555-7436	Business
AMY H	102	Business
DAVE G	151	Home
GREG O	130	Business
John Doe	(555) 555-0192	Business
JONNA	171	Business
Kent Hansen	(555) 365-1568	Mobile
Kent Jeffries	(555) 805-0725	Mobile
MARK B	143	Business
Phillip Jones	(555) 555-3208	Home
State Bank	(555) 555-9936	Business



# It's more than "just" a softphone, too.

Because ESI's *VIP Softphone* shares capabilities with *VIP Professional*, it's more than a softphone. Here are some of the other communication capabilities it gives you:

- Powerful speed-dialing from multiple lists, including an always-updated list of system extensions.
- Voice mail management and prioritization, which you'll really appreciate since *VIP Softphone* lets you use your ESI voice mail almost anywhere right from your PC.
- Enhanced contact management.
- Call logging made simple, using special folders in *Outlook*.
- Private and secure intra-system text-messaging<sup>1</sup> for whenever you must communicate with a co-worker but a phone call is impossible or impractical.
- Fax server integration<sup>2</sup>.
- Simple drag-and-drop programming, from drop-down menus.
- Auto-recording<sup>3</sup> of incoming calls.

And, like other *VIP* applications, *VIP Softphone* is easy to implement.

It connects non-invasively to the existing network. There's no need to install *Microsoft Exchange*<sup>®</sup> — thus avoiding a costly and impractical solution for the small to mid-size business.

## Softphone. Hard to beat.

*VIP Softphone* puts on your PC screen the power of an ESI IP Feature Phone II and the fully featured *VIP Professional* application — an exceptional combination. So, whether you're in the office or on the road . . .

*VIP Softphone* lets you use your ESI Communications Server from just about anywhere.

To learn more about *VIP Softphone*, consult your Certified ESI Reseller or visit [www.esicomservers.com/Softphone](http://www.esicomservers.com/Softphone).

*VIP Softphone works with the ESI-1000, ESI-600, ESI-200, and ESI-100 Communications Servers. Requires appropriate licensing (local or remote), as well as broadband connection and USB headset (visit [www.esicomservers.com/Softphone](http://www.esicomservers.com/Softphone) for an up-to-date list of ESI-tested headset models). For additional details about VIP and VIP Professional, consult the VIP brochure (ESI document 0450-0591) or visit [www.esicomservers.com/VIP](http://www.esicomservers.com/VIP).*

1. Text messaging is available between any two users of *VIP Softphone*, *VIP PC Attendant Console*, *VIP Professional*, or *VIP ACD (Supervisor or Agent)* on the same local area network.  
2. Requires the integration of a third-party fax server. 3. Appropriate licensing required. 4. Off-premises indication requires optional ESI Presence Management. For details concerning this product, consult its brochure (ESI document 0450-0812) or visit [www.esicomservers.com/presence](http://www.esicomservers.com/presence).

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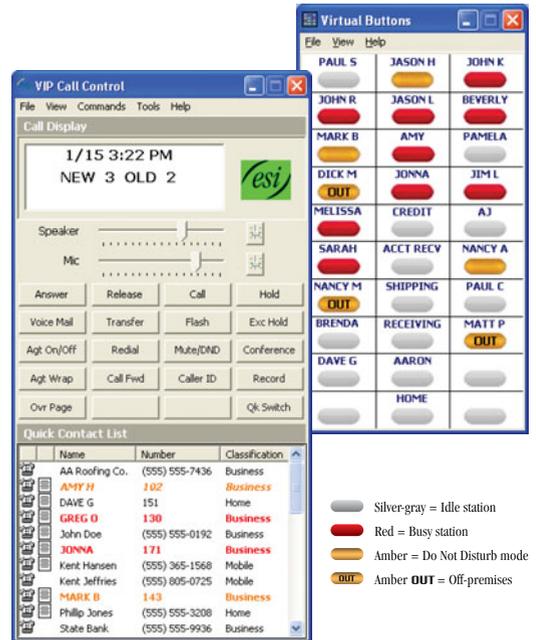


ESI products are proudly created in the United States of America.

0450-1000 • Rev. A



We Make It Easy To Communicate



*VIP Softphone's color-coded buttons and text indications quickly show you live station status<sup>4</sup> for each system extension or department programmed into the **Quick Contact List** and the **Virtual Button Window**. And the **Esi-Check** box in the **Call Display** constantly displays the quality of your PC's connection to your office's ESI Communications Server. Here, it's "green" for "good."*